



Our ref: 10684

March 2011

To Whom it May Concern

**RE: Reference for TouchScreen Solutions Pty Ltd**

In April 2010, TouchScreen Solutions (TSS) won a Victorian Government tender to produce 102 touchscreen kiosks for the Victorian Electoral Commission (VEC). The kiosks were part of the VEC's Electronically Assisted Voting (EAV) project for the 2010 Victorian State election that provided eligible electors who would otherwise need assistance to vote with the opportunity to cast an independent and secret ballot via touchscreen.

The project was high-profile for the VEC and for the future of electronic voting in Australia and TSS always understood its importance and the immovable nature of its deadlines, delivering the kiosks on-time despite several challenges along the way. These included working with the VEC's software developer in Spain to finalise the hardware without being able to test with the Linux-based software due to security reasons.

Throughout the entire project, TSS was very professional, approachable, accountable, attentive, proactive and fair; always willing to act in the best interests of the project while maintaining a strong working relationship with its client and constantly proposing suggestions to help the VEC meet its needs.

TSS provided the VEC with a reliable product that met all of its key business requirements, turning a complex set of specifications into a simple and user-friendly design that was able to be securely transported to voting centres around Victoria and the UK.

Yours faithfully

Meg Grayling  
Project Officer (Electronically Assisted Voting)